

## THE CHALLENGE

Gary Williams needed to remove germs and odor from the air to provide a clean and welcoming environment for staff and clients. Evergreen Health Services was founded in 1983 to foster healthy communities across western New York, helping underserved and marginalized individuals dealing with chronic diseases such as HIV/AIDS, diabetes and heart diseases, as well as people challenged by substance abuse or mental health issues.

With a significant number of clients that are homeless or near homeless and have compromised immune systems, it was vital to provide a clean and welcoming environment. Unfortunately, high volume traffic resulted in complaints about odors, which also pointed to the presence of germs and bacteria. Gary Williams, Associate Vice President of Facilities, knew that masking odors with air fresheners wouldn't solve the problem.



## THE SOLUTION

Williams installed AeraMax<sup>®</sup> Professional III units in the restrooms. Because the units can clean spaces from 300 to 700 square feet, they were the perfect size to tackle the tough problem of odors in these confined spaces. And, because the units use a four-stage filtration system with True HEPA filtration, allergens, germs and viruses were also removed from the air.



## THE RESULTS

"I had been receiving complaints through the human resources department from staff and received direct complaints from clients...from people who had used the restrooms or even had to pass by the restrooms," Williams said. "Since installing the AeraMax Professional units, those complaints have been removed—almost immediately. The air quality in those restrooms and around those restrooms has improved tremendously. I can't believe how well they worked!"

Because AeraMax Professional has worked so well, he is going to install units in the waiting area, to reduce the exposure of people with compromised immune systems to airborne germs, pathogens and allergens.

"It's become more important and apparent that we need to improve the air quality in our waiting rooms to reduce airborne germs and viruses," he said. "[The AeraMax Professional units] have worked so well."

And, as Evergreen expands its footprint by creating new locations to serve the western region of New York state, AeraMax Professional will be an integral part of the design and development, ensuring that the mission to provide a warm, safe and welcoming environment is kept.



"As a facilities manager, my goal is to provide a clean, warm and welcoming atmosphere. I would highly recommend the use of AeraMax Professional for any agency wishing to improve their air quality."

- Gary Williams

Associate Vice President of Facilities Evergreen Association Buffalo, NY

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